

Calendar year of 2013

RTO Information

Provider Number	21443		
Name	SYSTEC Pty Ltd		
Street Address	77 Newman Street		
City/town/suburb	Thonrbury		
State and Postcode	VIC	3071	

Learner response

	Learners	Employers
Response Count (number)	19	4
Population Count (number)	221	24
Response rate (per cent)	8.60 %	16.67 %

Learner and employer feedback

Scale	Learners		Employers	
	Average Score	Average Variation	Average Score	Average Variation
Trainer Quality	86.84 %	12.81 %	85.42 %	12.15 %
Overall Satisfaction	81.58 %	10.34 %	87.50 %	12.50 %
Effective Assessment	80.92 %	9.54 %	84.38 %	11.72 %
Clear Expectations	80.26 %	8.31 %		
Learning Stimulation	80.70 %	9.48 %		
Training Relevance	84.65 %	11.85 %	82.29 %	10.33 %
Competency Development	81.05 %	9.17 %	75.00 %	0.00 %
Training Resources	79.39 %	7.23 %	75.00 %	0.00 %
Effective Support	82.89 %	10.80 %	85.42 %	12.15 %
Active Learning	82.24 %	11.22 %		
All Scales	82.11 %	10.49 %	82.33 %	10.36 %

Survey context and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	

Signature

Signed: _____

Name: _____

Date: _____